

PROVIDER INQUIRER

October 1st, 2006

www.michigan.gov/mdch

MI AuthentiCare Claim Corrections

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Bulletin Number MSA 06-60 was distributed September 1, 2006 to all Private Duty Nursing providers regarding MI AuthentiCare claim corrections.

Current Medicaid process for MI AuthentiCare claim corrections is that claim corrections will not be processed if Medicaid does not receive the correction within 48 hours of the date of service.

Bulletin MSA 06-60 states, effective for dates of service on and after October 1, 2006, Medicaid is extending the 48 hours to 14 calendar days. The provider must submit claim corrections to Medicaid within 14 calendar days of the date of service.

In addition, Medicaid will not process claim corrections if:

- The worker forgets to use MI AuthentiCare more than 5 times during the life of the Worker's ID number. Submission of more than 5 claim corrections will result in denial. Submission of more than 5 claim corrections includes those where the worker forgot to use MI AuthentiCare and also those where the worker forgot to call in or out; or
- An authorized person does not sign the claim correction.

Nursing notes must not be used to determine whether or not a claim correction should be submitted. MI AuthentiCare records the actual times that the nurse provided care, and the times of the check-in and check-out prevail. Medicaid will monitor providers who establish additional Worker ID numbers to avoid Medicaid denials due to submissions of more than 5 claim corrections.

Any questions should be submitted to Provider Inquiry at 1-800-292-2550 or ProviderSupport@michigan.gov.

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NPI Countdown Column



Have you given Medicaid your NPI yet???

Good News! The Medicaid NPI collector can now accept Group NPI's. Also Medicaid has added a Mass NPI collector tool to the Single Sign-On (SSO) application. For those groups or offices with 15 or more individual NPI numbers, a spreadsheet has been added to make the reporting of NPI's easier.



Medicaid would like all Providers who have their NPI number(s) to report them to Medicaid by

November 15, 2006. By

giving Medicaid your NPI ahead of time, you are helping the testing process and avoiding a potential lapse in payment after the compliance date of May 23, 2007. Medicaid is scheduled to begin internal testing with NPI transactions by January 1, 2007.

To enter your NPI number(s) please log on to the SSO website at <https://sso.state.mi.us/>. A list of detailed instructions for the SSO is located at the MDCH NPI website.

If you have not already applied for a NPI number please do so soon. You can apply

online at <https://nppes.cms.hhs.gov/> or call toll free at 1-800-465-3203.

Medicaid's fall NPI/CHAMPS training sessions have gotten off to a very rapid and successful start. In just two weeks, Medicaid has doubled the number of NPI's collected into the SSO. Seats are still available for some of these sessions but they are filling fast. Please look for these trainings at

www.michigan.gov/medicaidproviders >> Medicaid Provider Training Sessions.

Don't forget, as an added bonus to attending these sessions, a Medicaid representative will be on-site to enter your NPI's into the SSO for you and bring you up to date on the development of the new **CHAMPS** system.

For more information about the NPI, Fact Sheets, and NPI related web links, please log on to the MDCH website at www.michigan.gov/mdch >> Providers >> National Provider Identifier.

Any questions that Providers may have can be directed to the Provider Inquiry Unit at 1-800-292-2550 or you can email your NPI questions to npi@michigan.gov.

REPORT YOUR NPI TO MEDICAID TODAY!!!

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CHAMPS Design Phase

CHAMPS is MDCH's new Medicaid Management Information System (MMIS), and it will be replacing the processing and adjudication system that Medicaid has today. For more information, please visit the **CHAMPS** website or review previous "The **CHAMPS** Corner" articles.

All parties involved have been working together in what is known as the Design Phase. The Design Phase has been a way for everyone to get together to discuss the layout of **CHAMPS** and the process of how the new **CHAMPS** system will operate. Medicaid is finally nearing a peak in the design phase after months of collaborative meetings. Following the design phase will be development, testing, and release phases of the **CHAMPS** project.

Medicaid providers and trading partners will have access to the new **CHAMPS** website in the coming months offering a valuable and effective reference tool. The purpose of the **CHAMPS** website will be to isolate Medicaid policy, reference tables and forms from other non-Medicaid information on the MDCH website. Visit the **CHAMPS** link on the MDCH website, at www.michigan.gov/mdch, for updates to the **CHAMPS** project. Coming soon, this site will include more information to the new website when it is available.

MDCH's comprehensive NPI and **CHAMPS** awareness campaign has reached many Medicaid providers across southern Michigan and will soon be visiting the northern Lower Peninsula and the Upper Peninsula. To register for an awareness session please visit the online Medicaid Provider Training Session registration form on the MDCH website at www.michigan.gov/medicaidproviders, then click on Medicaid Provider Training Sessions.

Next month, "The **CHAMPS** Corner" will expand on the new Provider Enrollment process and how essential it will be for all providers. Stay tuned for more information.....